

# HOW DO I REACTIVATE MY CONNECTION

For reactivating LPG connection which is deactivated due to not availing refill for more than 6 months it is suggested that customer need to complete the following requirement to the distributor and verification in [indane gas agency](#) .

An application in this format is to be given.

## Process flow :-

- 1.KYC form duly filled in with all details if not submitted earlier. In case of change in address, copy of proof of address to be cross checked with original.
- 2.The distributor shall check the consumer number and name and tally the signature with the SV if available or take a proof of identity. Distributor shall also check the KYC form for its completeness.



Based on the above the process of re-activation will be done. However the connection will not be re-activated in case the same appears in the list of suspected multiple connections. In such case, the distributor will get it verified and the customer will be asked to surrender the connection.

To provide value added services to customers, [Indane gas](#) Distributors are allowed to market various non fuel Products/Services. In this endeavor, Distributors are also provided with an opportunity to enhance their non-fuel revenue.

## NON FUEL PRODUCTS :

While you are welcome to purchase a LPG Stove/Cooking range and other products from the range available with us, we would like to make it clear that it is not obligatory for you to purchase the same from us. You are at liberty to buy the LPG Stove/Cooking range from any source so long as it bears BIS mark or is of an approved quality/make.

- THE FOLLOWING PRODUCTS ARE AVAILABLE AT OUR DISTRIBUTORSHIPS
- High Thermal efficient LPG Stoves
- Suraksha LPG Hose
- Flame retardant Suraksha Apron
- Portable Fire Extinguishers
- Mysore sandal products
- Kitchenware items
- Flame type Gas lighter
- Cylinder Trolley with wheel locking facility
- To know more click on the product.